

# PROGRAMME

DISCOVERY DAY 2019  
13TH NOVEMBER

9:45 TO 10:00  
WELCOME TO DISCOVER DAY

CHALLENGE STAGE



**AITECHTALENTS**  
10:00 TO 17:15



**REGTECHTALENTS**  
10:00 TO 17:15



**SECRET STAGE**



DISCOVERY DAY 2019  
13TH NOVEMBER

17:15-17:30  
GATHER TO HEAR ABOUT THE TECHTALENTS FESTIVALS 2020  
CHALLENGE STAGE

# DAY THREE-13TH NOVEMBER AITECHTALENTS



## LEARNING STAGE

10:00 - 10:10

*Welcome | AITECHTalents - Society,  
Industry, Workplace*

10:10 - 10:30

*Keynote | AI in plain language*

**Clara Durodie**, Chair, Cognitive Finance

10:30 - 10:45

*Society | Keynote*

As machines and artificial intelligence impact more of our lives - how will it affect our humanity?

**Janet Adams**, Head of Risk & Controls, Head of AI, SME, TSB Bank

10:45 - 11:30

*Society | A safe space for AI*

How do we solve the problem unintended and harmful behaviour that may emerge from poor design of real-world AI systems.

**Janet Adams**, Head of Risk & Controls, Head of AI, SME, TSB Bank

# DAY THREE-13TH NOVEMBER AITECHTALENTS



## LEARNING STAGE

11:30 - 12:15

### *Society | Morality and the machine*

Within the seemingly boundless landscape of AI do questions of ethics remain for both humans and machines?

**Charles Radclyffe**, Head of AI, Fidelity International

12:15 - 13:15

### *Lunch & craft beer sessions*

13:15 - 13:30

### *Industry | Keynote*

How can artificial intelligence, advice and analysis guide us to making better decisions in financial services?

# DAY THREE-13TH NOVEMBER AITECHTALENTS



## LEARNING STAGE

13:30 - 14:15

### *Industry | Behavioural Economics*

Can nudges and pokes create better financial services for all?

14:15 - 15:00

### *Industry | Computer says 'Yes'*

How AI is transforming lending and loan management

**Sean Hunter**, CIO, OakNorth

**Arthur Tok**, VP - Data Scientist,  
Barclays

15:00 - 15:30

### *Snack Time!*

# DAY THREE-13TH NOVEMBER AITECHTALENTS



## LEARNING STAGE

15:30 - 15:45

### *Workplace | Keynote*

Beyond automation – which jobs are being supported by robotics and machines?

**Ganna Pogrebna**, Professor of Behavioural Economic and Data Science, University of Birmingham

15:45 - 16:30

### *Workplace | Future skills for an automated world*

Will skills such as communication, care giving, and creativity gain further importance in the future?

**Dr. Amy Shi-Nash**, Global Head of Analytics and Data Science at HSBC

**Louise Smith**, Head of Intelligent Automation, RBS

16:30 - 17:15

### *Workplace | Conversing with 'bots*

Chatbots, conversational interfaces, and the changing nature of customer service

**Terry Cordeiro**, Head of product management, applied science, Lloyds Banking Group